

Sonnecting students on campus and at home

University of Plymouth

With a new blended learning study space powered by Lenovo ThinkSmart Hub Gen 2 for Zoom Rooms, students can work together to complete groupwork—whether they are on campus or at home.



Who is the University of Plymouth?

1

The University of Plymouth is an award-winning university based in Plymouth, UK, renowned globally for the high quality of its teaching, research, and innovation. With roots dating back to the foundation of the Plymouth School of Navigation in 1862, the university is a leader in marine and maritime studies, as well as medicine, cybersecurity, and psychology.

With over 19,000 students, a further 9,500 studying for a Plymouth degree at partner institutions in the UK and around the world, and over 135,000 alumni pursuing their chosen careers globally, the university has a truly international presence.



2

The Challenge

The COVID-19 pandemic has had a profound impact on teaching and learning. In early 2020, schools, colleges, and universities around the world were required to shut their doors to prevent the spread of the virus, and education was forced to move online. The University of Plymouth was no exception.

Professor Jeremy Goslin, Deputy Head of the School of Psychology at the University of Plymouth, begins: "Pre-pandemic, all my courses were classroom-based with face-to-face teaching. During the first COVID lockdown, we managed to move to 100% online learning in just two weeks." Following the lifting of restrictions, the University of Plymouth was able to reopen its campus and welcome students back for the 2021/22 academic year. But, with the pandemic ongoing, the university aimed to enable a blended learning model—supplementing in-person teaching with digital resources.

"The courses I teach involve a lot of practical groupwork, and I wanted students to be able to participate both in person and virtually," says Professor Goslin. "I approached the IT team about upgrading our experiential teaching lab to support blended learning, enabling students who needed to self-isolate or study remotely to seamlessly join those attending in person. To turn the concept into a reality, we looked for a virtual meeting room solution."

Designing a blended learning space

After evaluating several potential solutions, the University of Plymouth selected Lenovo ThinkSmart Hub Gen 2 for Zoom Rooms—an all-in-one meeting room device that is easy to use, easy to deploy, and easy to manage.

Working with Getech, a Lenovo Platinum PC Partner and Gold Data Center Partner, the University of Plymouth deployed Lenovo ThinkSmart devices in the psychology lab, creating a blended learning space for in-person and virtual collaboration. Each six-person desk is equipped with one Lenovo ThinkSmart Hub along with a 180° HD camera, so that students dialing in remotely can clearly see everybody seated at the table. Installed in the middle of the desk, anybody can reach out and take control with the rotatable touchscreen display. Pre-loaded with Zoom Rooms—the university's preferred video conferencing platform for teaching—users can start a meeting in just one click.

Hardware

Lenovo ThinkSmart Hub Gen 2 for Zoom Rooms Jabra Panacast Camara

Software Lenovo ThinkSmart Manager

Services

Lenovo Premier Support Lenovo 3-Year Warranty

"Students are very happy interacting with the Lenovo ThinkSmart Hub. It's easy to start a Zoom call, and to adjust the microphone volume and audio settings. It just works."

Professor Jeremy Goslin

Tap Controller to Start

Deputy Head of School of Psychology, University of Plymouth Dave Burrell, Deployment Team Leader, IT Customer Services, Technology & Information Services, recalls: "Getting the devices set up was very straightforward; the Lenovo ThinkSmart Hub is almost a plug-and-play solution. We simply adjusted the microphone and speaker settings, and they were ready to go."

Device management is simple, too. The IT team uses Lenovo ThinkSmart Manager software to look after the fleet from a single point of control.

Alex Israel, Solution Architect, Technology & Information Services, says: "We use Lenovo ThinkSmart Manager to keep track of Windows and Zoom updates, ensuring that the devices are up to date and protected."



Results

3

With its new blended learning study space powered by Lenovo ThinkSmart Hub Gen 2 for Zoom Rooms, the University of Plymouth can offer psychology students a truly hybrid learning experience. Students can work together to complete assignments, regardless of whether they are physically in the room or working remotely.

"Lenovo ThinkSmart Hub empowers students to come together to collaborate—wherever they are," says Professor Goslin. "No matter where they are, students can complete group activities with the same people each week, allowing work to progress. For example, if someone is self-isolating, they can seamlessly join from home and work on the project with their groupmates without missing anything or holding projects back."

Feedback from students has been very positive, and other departments are exploring how to incorporate Lenovo ThinkSmart Hub devices in blended learning spaces of their own. Despite students returning to campus, the university sees that digital learning is here to stay.



The right tools for seamless learning



A single point of control

One-click classroom

"We always strive to give our students the best possible education experience. Right now, that means complementing in-person teaching with the flexibility and convenience of online learning, with help from Lenovo."

Professor Jeremy Goslin Deputy Head of School of Psychology, University of Plymouth

Controller to Sta

Why Lenovo?

Alex Israel comments: "Of all the solutions we considered, the Lenovo ThinkSmart Hub had the simplest user interface, which was a key consideration. We wanted the solution to be as intuitive and easy as possible for staff and students to use.

"What's more, Lenovo is our preferred vendor for laptops, desktops, and workstations, so the ThinkSmart Hub fits seamlessly into our existing technology portfolio."

How do you enable students to learn from anywhere?

Crating blended learning spaces with Lenovo technology.

Explore Lenovo ThinkSmart Hub

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